# Machine Learning Systems Design

#### Data Lifecycle Lecture 6: Data Preparation



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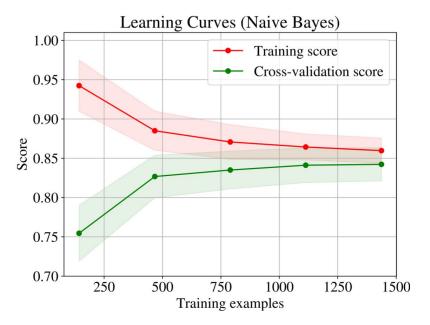
#### Agenda

- 1. Questions About Data
- 2. Data Quality
- 3. Data Sampling
- 4. Data Labeling

#### **1.** Questions About Data

• Is the data accessible?

- Is the data accessible?
- Is there enough data?



- Is the data accessible?
- Is there enough data?

Some rule of thumbs:

- 10 times the amount of features
- 100 or 1000 times the number of classes
- 10 times the number of trainable parameters

- Is the data accessible?
- Is there enough data?
- Is the data useable?

Some causes for unusability of data:

- Expired data or significantly not up to date
- incomplete or unrepresentative of the phenomenon
- There is data leakage
- Data is not tidy<sup>1</sup>

- Is the data accessible?
- Is there enough data?
- Is the data useable?
- Is the data reliable?

Some causes for unreliability of data:

- Measuring device errors
- Majority voted crowd workers label
- Delayed label
- Indirect label

#### 2. Data Quality

# Data quality

Data quality has two components:

- Raw data quality
- Labeling quality

# Data quality

Some common problems with raw data are

- noise
- bias
- low predictive power
- outdated examples

## Noise in data

Noise in data is a corruption of examples:

- Images can be blurry or incomplete.
- Text can lose formatting, which makes some words concatenated or split.
- Audio data can have noise in the background.
- Poll answers can be incomplete or have missing attributes

#### Noise in data

Is noise in data always bad?

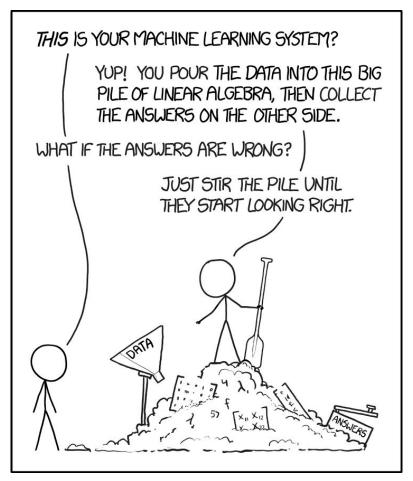
### Noise in data

Is noise in data always bad?

- In small datasets noise can lead to overfitting
- In **large** datasets random noise is typically *averaged out*, and can have **regularization** effect.

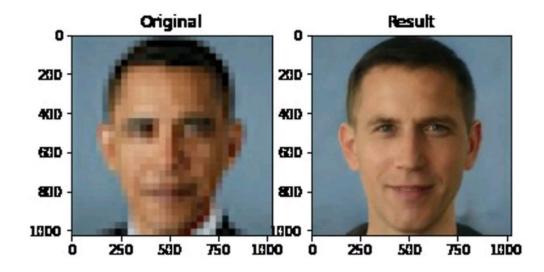
#### **Bias in data**

Bias in data is an inconsistency with the phenomenon that data represents.



#### **Selection bias**

Tendency to skew your choice of data sources to those that are easily available, convenient, and/or cost-effective.



## **Selection bias**

Can be avoided by systematically questioning the reason why a specific data source was chosen.

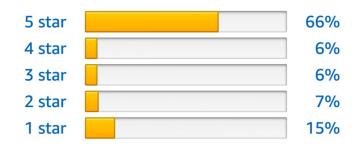
E.g., training the model on current customers' data only is unwise as they are more brand loyal than random potential customer.

#### Self-selection bias

Is a form of selection bias where you get the data from sources that "volunteered" to provide it.

#### **Customer reviews**

617 customer ratings



#### Self-selection bias

It is common in surveys. Longer surveys tend to receive lower quality responses due to decreased attention. To minimize bias and increase quality responses, *keep surveys short and provide incentives*.

# Sampling bias

When the distribution of examples used for training doesn't reflect the distribution of the inputs the model will receive in production.

You are working on a system that classifies documents. You gather a dataset with equal amount of documents on each topic. You observe 5% error. But, after deployment, you see 30% error. Why did this happen?

### Prejudice or stereotype bias

Often observed in data obtained from sources like books or photo archives, or from online activity such as social media, online forums, and comments to online publications.

king - man + woman  $\approx$  queen

programmer - man + woman ≈ homemaker

## Prejudice or stereotype bias

It can be reduced by exposing the learning algorithm to a more even-handed distribution of examples.

E.g., a data analyst could choose to under-sample the number of women indoors, or oversample the number of men at home.

## **Other biases**

- Omitted variable bias
- Experimenter bias
- Labeling bias
- Systematic value distortion
- Sponsorship or funding bias

#### Low predictive power

Does the model underperform because it is not expressive enough? Does the data not contain enough information from which to learn?



Spotify song/playlist recommendation

#### Good data properties

- it contains enough information that can be used for modeling,
- it has good coverage of what you want to do with the model,
- it reflects real inputs that the model will see in production,
- it is as unbiased as possible,
- it is not a result of the model itself,
- it has consistent labels, and
- it is big enough to allow generalization.

#### 3. Data Sampling

# Types of sampling

- Non-probability sampling
- Random sampling

# Types of sampling

- Non-probability sampling
  - Convenience sampling: selection based on availability
    - Soliciting response
    - Choosing existing datasets
    - Looking at available reviews on Amazon
  - Snowball sampling: future samples are selected based on existing samples
    - E.g. to scape legit Twitter accounts, start with seed accounts then scrape their following
  - Judgment sampling: experts decide what to include
  - Quota sampling: quotas for certain slices of data (no randomization)

### Data used in ML is mostly driven by convenience

- Language models: BookCorpus, CommonCrawl, Wikipedia, Reddit links
- Sentiment analysis: IMDB, Amazon
  - Only users who have access to the Internet and are willing to put reviews online
- Self-driving cars: most data is from the Bay Area (CA) and Phoenix (AZ)
  - Very little data on raining & snowing weather



# Types of sampling

- Non-probability sampling
- Random sampling
  - Simple random sampling
  - Stratified sampling
  - Weighted sampling
  - Importance sampling
  - Reservoir sampling

# Simple random sampling

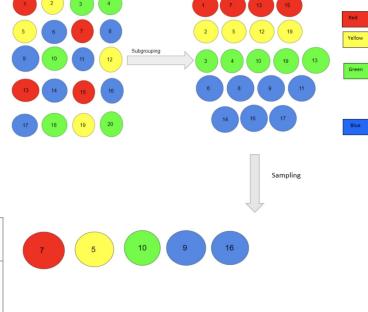
- Each sample in population has an equal chance of being selected
  - E.g. select 10% of all samples in population

Pros	Cons
<ul> <li>Simple (easiest type of random sampling)</li> </ul>	• No representation guarantee: might exclude rare classes (black swan!)

# Stratified sampling

- Divide population by subgroups
  - Slices of data
    - 20% of each age group: 18-24, 25-34, 35+, etc.
  - Classes
    - 2% of each class

Pros	Cons
Minor groups are represented	<ul> <li>Can't be used when:</li> <li>samples can't be put into subgroups</li> <li>samples can belong in multiple subgroups (multilabel)</li> </ul>



#### Weighted sampling

- Each element is given a weight, which determines the probability of being selected.
  - $\circ$   $\:$  If you want to select a sample 30% of the time, give it 3/10 weight
- Might embed domain knowledge
  - E.g. know distribution of your target population or want to prioritize recent samples

#### Importance sampling

- Useful when sampling from P(x) is expensive, slow, or infeasible
  - Sample x ~ Q(x) easier to sample from
  - Weight by P(x)/Q(x)
- A Calculating P(x)/Q(x) might be expensive A

$$E_{P(x)}[x] = \sum_{x} P(x) \ x = \sum_{x} Q(x) \ x \ \frac{P(x)}{Q(x)} = E_{Q(x)}[x \frac{P(x)}{Q(x)}]$$

#### Importance sampling

- Useful when sampling from P(x) is expensive, slow, or infeasible
  - Sample x ~ Q(x) <----- easier to sample from
  - Weight by P(x)/Q(x)
- Calculating P(x)/Q(x) might be expensive 1
- E.g. essential for RL
  - $\circ$  ~ Too expensive to estimate reward under new policy, so use old policy

$$E_{P(x)}[x] = \sum_{x} P(x) \ x = \sum_{x} Q(x) \ x \frac{P(x)}{Q(x)} = E_{Q(x)}[x\frac{P(x)}{Q(x)}]$$
  

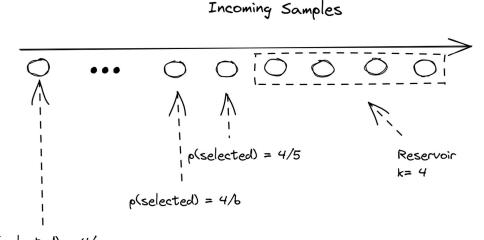
$$\nabla_{\theta} J(\theta) = E_{\tau \sim \overline{\pi}_{\theta}(\tau)} \left[ \sum_{t=1}^{T} \nabla_{\theta} \log \pi_{\theta} (\mathbf{a}_{t} | \mathbf{s}_{t}) \left( \prod_{t'=1}^{t} \frac{\pi_{\theta} (\mathbf{a}_{t'} | \mathbf{s}_{t'})}{\overline{\pi}_{\theta} (\mathbf{a}_{t'} | \mathbf{s}_{t'})} \right) \left( \sum_{t'=t}^{T} r(\mathbf{s}_{t'}, \mathbf{a}_{t'}) \right) \right]$$
  
use old policy to sample data old policy

## Reservoir sampling: problem

- Need select k samples from a stream of n samples with equal probability
  - n is unknown
  - impossible/inefficient to fit all in memory
- Can stop the stream any moment and get the required samples

### Reservoir sampling: solution

- 1. First k elements are put in reservoir
- For each incoming i<sup>th</sup> element, generate a random number j between 1 and i
  - a. If  $1 \le j \le k$ : replace  $j^{th}$  in reservoir with  $i^{th}$
- 3. Each incoming element has k/i chance of being in reservoir!



p(selected) = 4/n

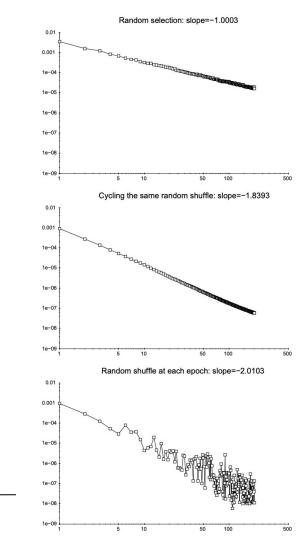
#### With vs. without replacement

With replacement	Without replacement
Same item can be chosen more than once	Same item can't be chosen more than once
<ul> <li>No covariance between two chosen samples</li> <li>Approximate true population distribution</li> </ul>	<ul> <li>Covariance between two chosen samples</li> <li>Covariance reduced as dataset size becomes large</li> </ul>
Bagging	Mini-batch gradient descent

Why do we use epochs instead of just sampling with replacement from the entire dataset?

#### With vs. without replacements

Because empirically it's converged faster proven for strongly convex loss functions



<u>Curiously Fast Convergence of some Stochastic Gradient Descent Algorithms</u> (Leon Bottou, 2009) Why Random Reshuffling Beats Stochastic Gradient Descent (Gurbuzbalaba et al., 2015)

#### 4. Data Labeling

#### Labeling

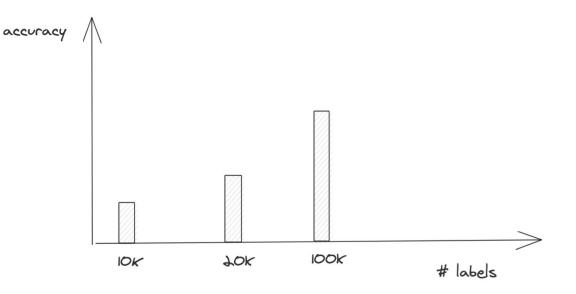
When I told our recruiters that I wanted an in-house labeling team, they asked how long I'd need this team for. I told them: "How long do we need an engineering team for?"

> Andrej Karpathy, Director of AI @ Tesla [CS 329S guest lecture, 2021]

### Labeling

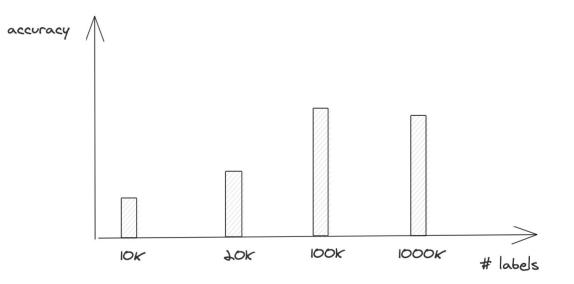
- 1. Hand-labeling
- 2. Programmatic labeling
- 3. Weak supervision, semi supervision, active learning, transfer learning





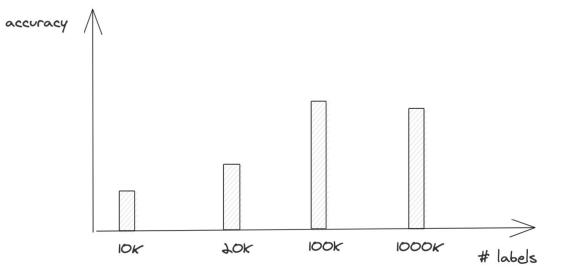
Idea : crowdsource data to get 1 million labels!





Why is the model getting worse?

# <u> Label sources with varying accuracy</u>



- 100K labels: internally labeled, high accuracy
- 1M labels: crowdsourced, noisy

#### Label multiplicity/ambiguity: example

Task: label all entities in the following sentence:

Darth Sidious, known simply as the Emperor, was a Dark Lord of the Sith who reigned over the galaxy as Galactic Emperor of the First Galactic Empire.

#### Label multiplicity: example

#### Zoom poll: which annotator is correct?

Task: label all entities in the following sentence:

Darth Sidious, known simply as the Emperor, was a Dark Lord of the Sith who reigned over the galaxy as Galactic Emperor of the First Galactic Empire.

Annotator	# entities	Annotation
1	3	[ <b>Darth Sidious</b> ], known simply as the Emperor, was a [ <b>Dark Lord of the Sith</b> ] who reigned over the galaxy as [ <b>Galactic Emperor of the First Galactic Empire</b> ]
2	6	[ <b>Darth Sidious</b> ], known simply as the [ <b>Emperor]</b> , was a <b>[Dark Lord</b> ] of the [ <b>Sith</b> ] who reigned over the galaxy as [ <b>Galactic Emperor</b> ] of the [ <b>First Galactic Empire</b> ].
3	4	[ <b>Darth Sidious</b> ], known simply as the [ <b>Emperor]</b> , was a <b>[Dark Lord of the Sith</b> ] who reigned over the galaxy as [ <b>Galactic Emperor of the First Galactic Empire</b> ].

#### Label multiplicity

## More expertise required (more difficult to label), more room for disagreement!

If experts can't agree on a label, time to rethink about labeling rule or even human-level performance

### Label multiplicity: solution

- Clear problem definition
  - Pick the entity that comprises the longest substring

Annotator	# entities	Annotation
1	3	[ <b>Darth Sidious</b> ], known simply as the Emperor, was a [ <b>Dark Lord of the Sith</b> ] who reigned over the galaxy as [Galactic Emperor of the First Galactic Empire]
2	6	[ <b>Darth Sidious</b> ], known simply as the [ <b>Emperor]</b> , was a <b>[Dark Lord</b> ] of the [ <b>Sith</b> ] who reigned over the galaxy as <b>[Galactic Emperor]</b> of the <b>[First Galactic Empire]</b> .
3	4	[ <b>Darth Sidious</b> ], known simply as the [ <b>Emperor]</b> , was a <b>[Dark Lord of the Sith</b> ] who reigned over the galaxy as <mark>[Galactic Emperor of the First Galactic Empire]</mark> .

#### Label multiplicity: solution

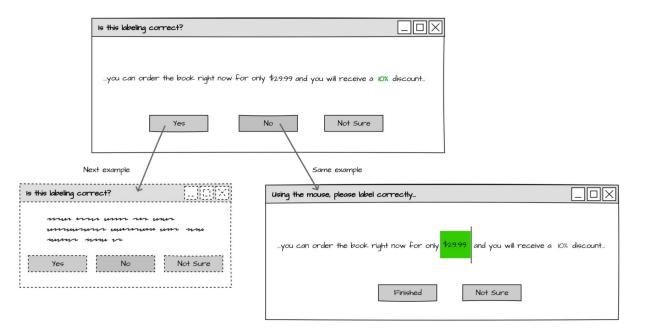
- Clear problem definition
- Annotation training
- Data lineage: track where data/labels come from

### Label multiplicity: solution

- Clear problem definition
- Annotation training
- Data lineage: track where data/labels come from
- Learning methods with noisy labels
  - <u>Learning with Noisy Labels</u> (Natarajan et al., 2013)
  - Loss factorization, weakly supervised learning and label noise robustness (Patrini et al., 2016)
  - <u>Cost-Sensitive Learning with Noisy Labels</u> (Natarajan et al., 2018)
  - <u>Confident Learning: Estimating Uncertainty in Dataset Labels</u> (Northcutt et al., 2019)

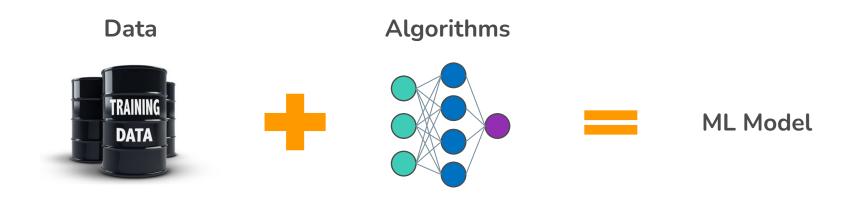
#### Noisy pre-labeling

• Pre-labeling the example using the current best model

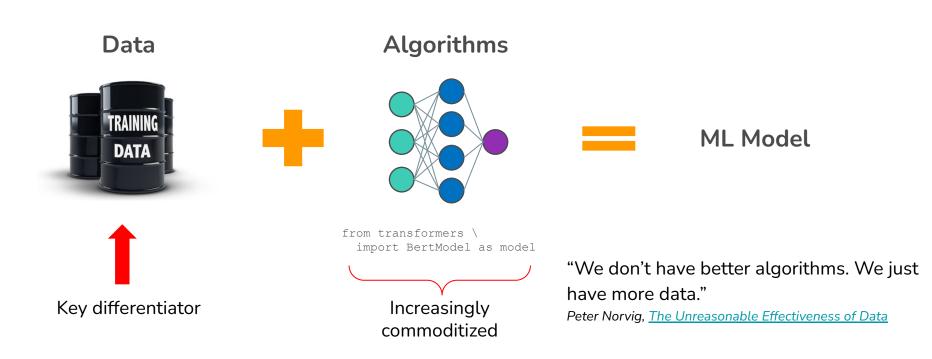


#### **Programmatic labeling**

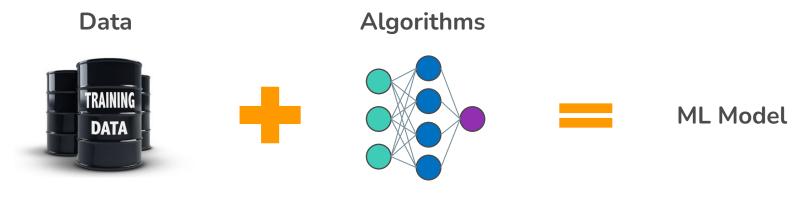
#### Training data is the bottleneck



#### Training data is the bottleneck



#### Training data is the bottleneck



- 8 Person-months
- 8-9 pt. differences

- 1-2 days
- <1 pt. differences



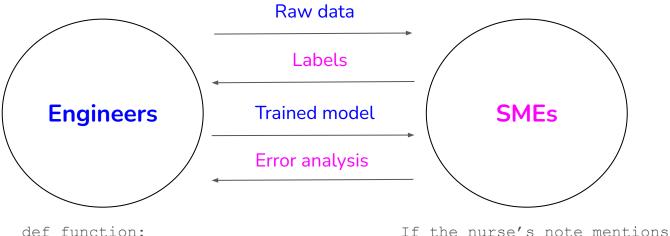
#### How to get training data in days?

#### Hand labeling data is ...



- Expensive: Esp. when subject matter expertise required
- Non-private: Need to ship data to human annotators
- **Slow:** Time required scales linearly with # labels needed
- **Non-adaptive:** Every change requires re-labeling the dataset

#### **Cross-functional communication**

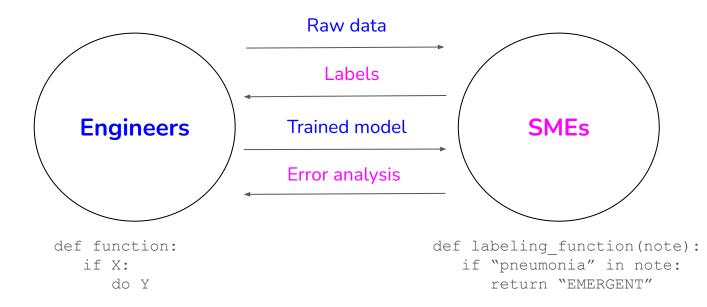


def function: if X: do Y If the nurse's note mentions serious conditions like pneumonia, the patient's case should be given priority consideration.

**Code**: version control, reuse, share

## How to version, share, reuse **expertise**?

#### SME as labeling functions



**Labeling functions (LFs)**: Encode SME heuristics as function and use them to label training data *programmatically* 



snorkel

59 Snorkel

#### LFs: can express many different types of heuristics

(.*)	Pattern Matching	If a phrase like "send money" is in email
88	Boolean Search	If unknown_sender AND foreign_source
	DB Lookup	If sender is in our <mark>Blacklist.db</mark>
Î	Heuristics	If SpellChecker finds 3+ spelling errors
	Legacy System	If LegacySystem votes spam
00	Third Party Model	If BERT labels an entity "diet"
	Crowd Labels	If Worker #23 votes spam

#### LFs: can express many different types of heuristics



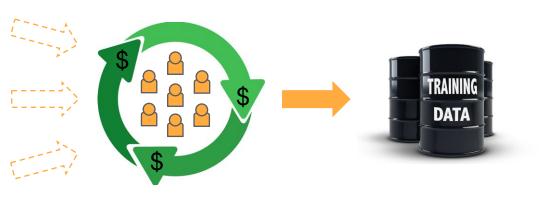
"If nurse's report says 'malignant', likely to be emergent"



"If it matches a list of patient names..."



"If our legacy model thinks it's emergent..."



Labeling functions: Simple, flexible, interpretable, adaptable, fast

#### LFs: powerful but noisy



def LF\_contains\_money(x):
 if "money" in x.body.text:
 return "SPAM"



def LF\_from\_grandma(x):
 if x.sender.name is "Grandma":
 return "HAM"



def LF\_contains\_money(x):
 if "free money" in x.body.text:
 return "SPAM"

From: Grandma

"Dear handsome grandson, Since you can't be home for Thanksgiving dinner this year, I'm sending you some **money** so you could enjoy a nice meal ..."

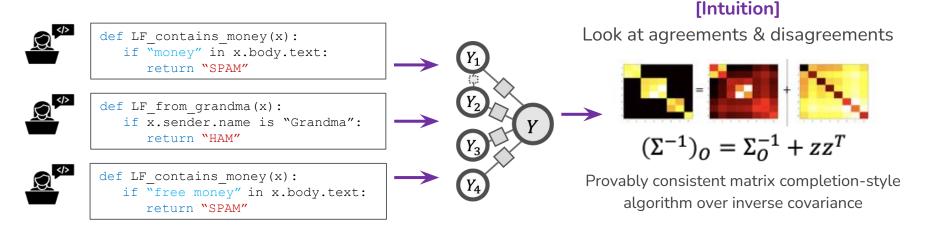
"You have been pre-approved for free **cash** ..."

??

??

- Noisy: Unknown, inaccurate
- **Overlapping**: LFs may be correlated
- **Conflicting**: different LFs give different labels
- Narrow: Don't generalize well

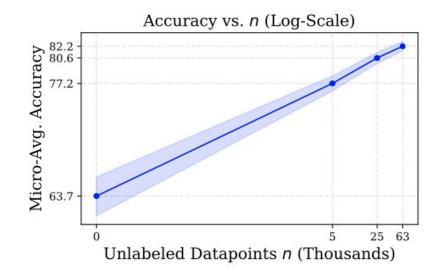
#### LF labels are combined to generate ground truths



[Ratner et. al. NeurIPS'16; Bach et. al. ICML'17; Ratner et. al. AAAI'19; Varma et. al. ICML'19!; Sala et. al. NeurIPS'19; Fu et. al. ICML'20]

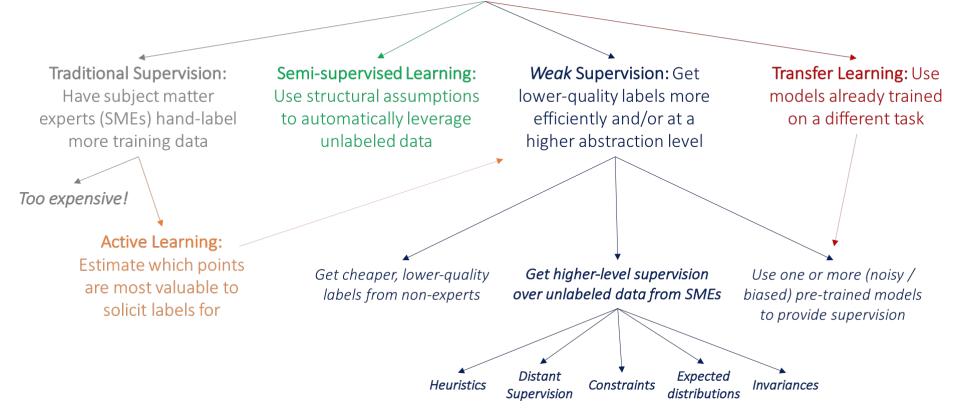
Hand labeling	Programmatic labeling
<b>Expensive</b> : esp. when subject matter expertise required	<b>Cost saving</b> : Expertise can be versioned, shared, reused across organization
<b>Non-private</b> : Need to ship data to human annotators	<b>Privacy</b> : Create LFs using a cleared data subsample then apply LFs to other data without looking at individual samples.
<b>Slow</b> : Time required scales linearly with # labels needed	Fast: Easily scale 1K -> 1M samples
<b>Non-adaptive</b> : Every change requires re-labeling the dataset	Adaptive: When changes happen, just reapply LFs!

#### Programmatic labeling: Scale with unlabeled data



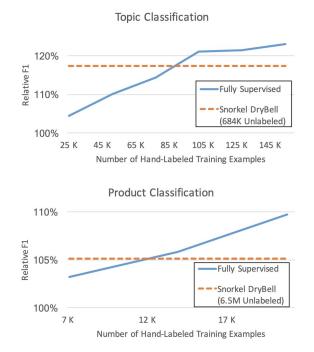
Weak supervision, semi-supervision, active learning, transfer learning

#### How to get more labeled training data?



#### Weak supervision

- Leverage noisy, imprecise sources to create labels
  - e.g. if "money" is in an email it's probably spam



#### Semi-supervision

- Use structural assumptions to leverage a large amount of unlabeled data together with a small amount of labeled data
  - Hashtags in the same profile/tweet are probably of similar topics



#### Semi-supervision

- Use structural assumptions to leverage a large amount of unlabeled data together with a small amount of labeled data
- Might require complex algorithms like clustering to discover similarity

#### Semi-supervision: self-training

- 1. Train model on a small set of labeled data
- 2. Use this model to generate predictions for unlabeled data
- 3. Use predictions with high raw probabilities as labels
- 4. Repeat step 1 with new labeled data

#### Semi-supervision: perturbation-based methods

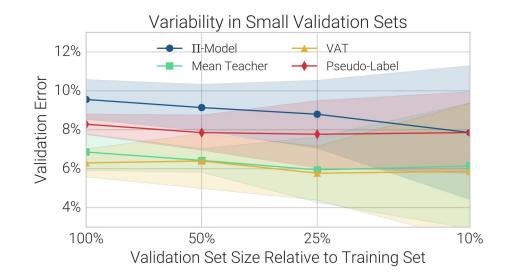
Assumption: small perturbation wouldn't change a sample's label

- Add white noises to images
- Add small values to word embeddings

Also a data augmentation method!

### Semi-supervision challenge: valid set's size

- Big valid set: less data for training
- Small valid set: not enough signal to choose the best model



## **Transfer learning**

Apply model trained for one task to another task

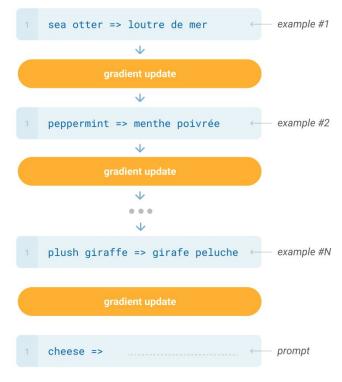
- 1. Fine-tuning
- 2. Prompt-based

## Transfer learning: fine-tuning

- fine-tuning only some layers
- fine-tuning the entire model

#### **Fine-tuning**

The model is trained via repeated gradient updates using a large corpus of example tasks.



#### Zero-shot

The model predicts the answer given only a natural language description of the task. No gradient updates are performed.

1	Translate English to French:	<i>←</i>	task description
2	cheese =>	<i>←</i>	– prompt

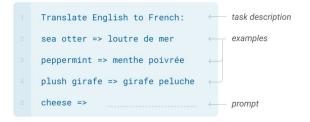
#### One-shot

In addition to the task description, the model sees a single example of the task. No gradient updates are performed.



#### Few-shot

In addition to the task description, the model sees a few examples of the task. No gradient updates are performed.



**Transfer learning:** 

**Prompt-based** 

## Active learning

- **Goal**: Increase the efficiency of labels
- Label samples that are estimated to be most valuable to the model according to some metrics

## Active learning metrics

- Uncertainty measurement
  - $\circ$  e.g. label samples with lowest raw probability for the predicted class

## Active learning metrics

- Uncertainty measurement
- Candidate models' disagreement
  - Have several candidate models (e.g. models with different hypeparams)
  - $\circ$  Each model makes its own prediction
  - Label samples with most disagreement

### Active learning

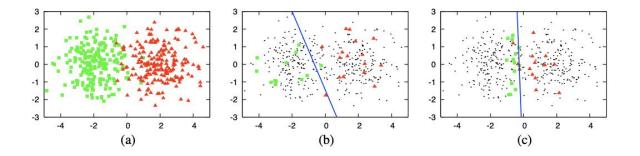


Figure 2: An illustrative example of pool-based active learning. (a) A toy data set of 400 instances, evenly sampled from two class Gaussians. The instances are represented as points in a 2D feature space. (b) A logistic regression model trained with 30 labeled instances randomly drawn from the problem domain. The line represents the decision boundary of the classifier (70% accuracy). (c) A logistic regression model trained with 30 actively queried instances using uncertainty sampling (90%).

Method	How	Ground truths required?
Weak supervision	Leverages (often noisy) heuristics to generate labels	No, but a small number of labels is useful to guide the development of heuristics
Semi- supervision	Leverages structural assumptions to generate labels	Yes. A small number of initial labels as seeds to generate more labels
Transfer learning	Leverages models pretrained on another task for your new task	No for zero-shot learning Yes for fine-tuning, though # GTs required is often much less than # GTs required if training from scratch.
Active learning	Labels data samples that are most useful to your model	Yes

# Machine Learning Systems Design

#### Data Lifecycle Next Lecture: Data Preparation



CE 40959 Spring 2023 Ali Zarezade SharifMLSD.github.io Natural labels & feedback loops

### Natural labels

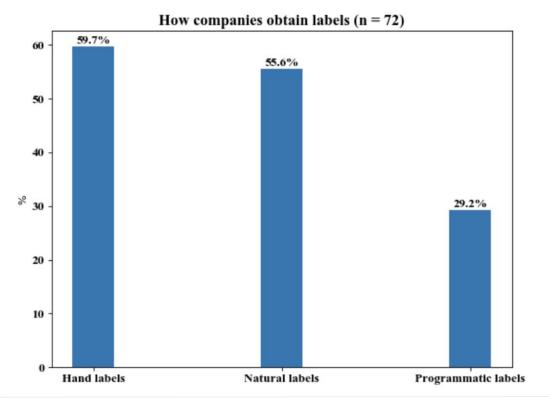
- The model's predictions can be automatically evaluated or partially evaluated by the system.
- Examples:
  - ETA
  - Ride demand prediction
  - $\circ \quad \ \ {\rm Stock \ price \ prediction}$
  - $\circ \quad \mathsf{Ads} \, \mathsf{CTR}$
  - Recommender system

#### Natural labels

• You can engineer a task to have natural labels

VIETNAMESE - DETECTED ENGLISH SPANISH FRENCH	✓ ←	→ ENGLISH SPANISH ARABIC ✓	
Mùa xuân về, cỏ xanh mơn mởn	×	Spring comes, the grass is green	\$
	28 / 5,000 🧪		
·			Rate this translation

### Natural labels: surprisingly common

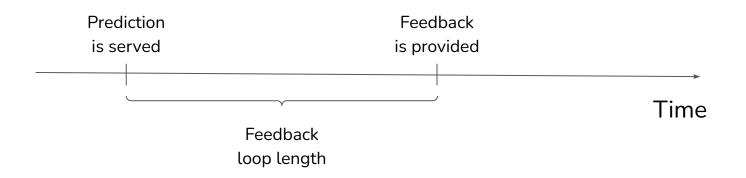


#### 🚹 Biases 🚹

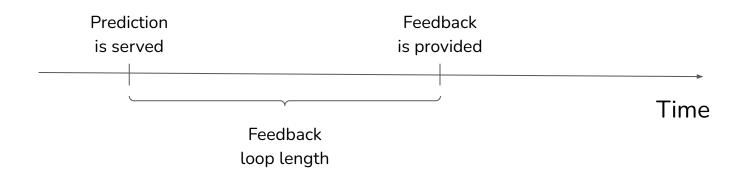
- Small sample size
- Companies might only use ML for tasks with natural labels

<sup>&</sup>lt;u>Claypot Al's real-time ML survey</u> (2022)

#### **Delayed labels**

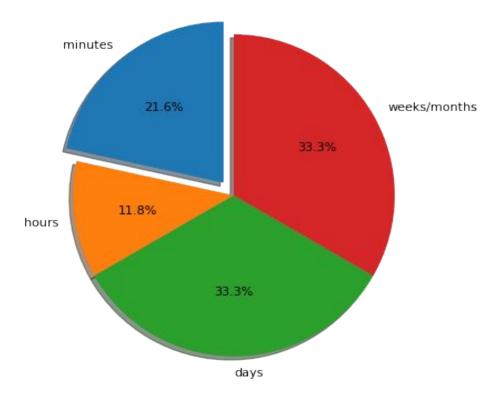


### **Delayed labels**



- Short feedback loop: minutes -> hours
  - Reddit / Twitter / TikTok's recommender systems
- Long feedback loop: weeks -> months
  - Stitch Fix's recommender systems
  - Fraud detection

#### Feedback loop length (n = 51)

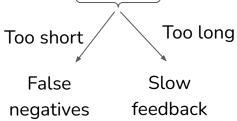




# 🚺 Labels are often assumed 🧎

#### • Recommendation:

- Click -> good rec
- After X minutes, no click -> bad rec



Speed vs. accuracy tradeoff

# 🚺 Labels are often assumed ႔

#### • Recommendation:

